

BRIAN MPAFE, MCSE

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PROJECT MANAGER + IT MANAGER + SENIOR MICROSOFT SYSTEMS ENGINEER

Highly motivated, seasoned, multi-certified professional with a solid educational and technical background with hands-on experience designing, implementing, supporting, and managing multi-tiered mid-range systems; recognized subject matter expert holding 8 Microsoft Certifications including MCSE, 2MCSAs, 2MCPs, MCTS, MCT, MS & MCP; an exemplary systems engineer with a solid understanding of network infrastructures, network systems, hardware/software testing, and the ability to work well in fast paced environments requiring critical thinking and strong problem solving skills; a trusted partner, cross-functional analyst, and excellent communicator, verbal and written. Currently working as IT Manager and IT Project Manager for a multinational company (AIC EXPERTS).

TECHNICAL PROFICIENCIES

Fedora 8 ♦ CentOS ♦ Ubuntu ♦ RedHat ♦ Oracle Linux ♦ Nessus ♦ ArcSight ♦ MS Project ♦ VMWare ESX/ESXi ♦ Windows Servers 2003 – 2012 R2 ♦ AD ♦ MS SQL Server ♦ Exchange Server ♦ SharePoint Server ♦ Hyper-V ♦ Office 365 ♦ Apache ♦ ERP+CRM ♦ TACACS+ ♦ DNS ♦ WINS ♦ DHCP ♦ TCP/IP ♦ SNMP ♦ SMTP ♦ VPN ♦ FTP ♦ HTTPS ♦ RIP ♦ NAT ♦ PAT ♦ Azure ♦ Symantec ♦ System Center ♦ Skype for Business

CORE COMPETENCIES

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|--------------------------|---------------------------------------|-----------------------------|
| ▪ Team Leadership | ▪ Virtual Server Machines Management | ▪ Systems Integration |
| ▪ Global Infrastructures | ▪ Terminal Services | ▪ Content Management |
| ▪ Operations Manager | ▪ Requirements Analysis | ▪ Network Infrastructure |
| ▪ Project Management | ▪ Solution & Application Architecture | ▪ Configurations Management |
| ▪ Quality Control | ▪ SDLC | ▪ Design Innovation |
| ▪ LAN/WAN/VPN | | ▪ Risk Analysis |
| ▪ Microsoft Technologies | | |

EXPERIENCES AND ACHIEVEMENTS

AIC EXPERTS, NEW-BELL, DOUALA, CAMEROON

November 2018 – PRESENT

Senior Manager

- ☐ Increase management's effectiveness by recruiting, selecting, orienting, training, coaching, counseling, and disciplining managers; communicating values, strategies, and objectives; assigning accountabilities; planning, monitoring, and appraising job results; developing incentives; developing a climate for offering information and opinions; providing educational opportunities.
- ☐ Develop strategic plan by studying technological and financial opportunities; presenting assumptions; recommending objectives.
- ☐ Accomplish subsidiary objectives by establishing plans, budgets, and results measurements; allocating resources; reviewing progress; making mid-course corrections.
- ☐ Coordinate efforts by establishing procurement, production, marketing, field, and technical services policies and practices; coordinating actions with corporate staff.
- ☐ Builds company image by collaborating with customers, government, community organizations, and employees; enforcing ethical business practices.
- ☐ Maintain quality service by establishing and enforcing organization standards.
- ☐ Maintain professional and technical knowledge by attending educational workshops; reviewing professional publications; establishing personal networks; benchmarking state-of-the-art practices; participating in professional societies.
- ☐ Contribute to team effort by accomplishing related results as needed.

SOCITECH GROUPE, AKWA, DOUALA 2017 – 2018**IT Manager/Project Manager**

Expertly lead and manage projects supporting software development, systems engineering, network infrastructure and research of emerging technologies services supporting internal and external clients across the business unit. Develop and execute strategies to achieve corporate financial, managerial and technical objectives to include budget, revenue, and profit and loss goals. Develop a detailed work plan identifying and sequencing activities needed to successfully complete projects.

- Maintain staff (9) by recruiting, selecting, orienting, and training employees (both sales and technical); maintaining a safe and secure work environment; developing personal growth opportunities.
- Maintain organization's effectiveness and efficiency by defining, delivering, and supporting strategic plans for implementing information technologies.
- Direct technological research (currently focussing on building appliances to all company solutions) by studying organization goals, strategies, practices, and user projects.
- Complete projects by coordinating resources and timetables with user departments and data center.
- Verify application results by conducting system audits of technologies implemented.
- Preserve assets by implementing disaster recovery and back-up procedures and information security and control structures.
- Recommend information technology strategies, policies, and procedures by evaluating organization outcomes; identifying problems; evaluating trends; anticipating requirements.
- Accomplish financial objectives by forecasting requirements; preparing an annual budget; scheduling expenditures; analyzing variances; initiating corrective action.
- Maintain quality service by establishing and enforcing organization standards.
- Maintain professional and technical knowledge by attending educational workshops; reviewing professional publications; establishing personal networks; benchmarking state-of-the-art practices; participating in professional societies.
- Contribute to team effort by accomplishing related results as needed.

SOCITECH GROUPE, AKWA, DOUALA 2015 – 2017**Project Manager/Engineer**

- Perform innovative technical solutions to allow programs to proceed on schedule and within budget; create schedules ensuring for projects are completed within timeframe and according to scope.
- Resolved a history of problematic network failure by troubleshooting LAN/WAN connections between multiple stores for a regional retail chain.
- Replaced major manufacturer's vulnerable network with robust security through joint architecture of firewall and DHCP.
- Create budgets for quotations and develop proposals in response to request-for-proposals (RFP)
- Managed the deployment of Microsoft System Center on the Afriland First BANK and ADDAX Petroleum infrastructures made up of 38 sites, 35 physical servers, 16 virtual servers, 150 equipment, 800 users and present in 6 countries.
- Stabilized, expanded and protected client network and PC environment. Built new file servers to maximize Web hosting, terminal server, file/print sharing and domain control performance.
- Installed and deployed Oracle Audit Vault to secure 4 MS SQL Databases and 12 Oracle Databases in the MTN Cameroon (Telecommunications Company) data center.
- Subject matter expert on Microsoft System Center, Private Cloud and Licensing for SOCITECH group.

UNIVERSITY OF BUEA, MOLYKO, BUEA 2013 – PRESENT**IT Consultant/PT Lecturer**

Client: Faculty of Engineering and Technology / Client: College of Technology

Prepare training materials, plan, organize and deliver specialized course to administration and students. Serve on faculty committee and prepare curricular for industry focused technical programs; involved in multiple projects involving new product deployments and contract renewal processes.

- Provide hands on support for Upper management in preparing technical tenders and bids related Microsoft technologies (Server 2012, System Center 2012 R2, SharePoint).
- Improved server uptime and maintenance by making several enhancements made to existing scripts, programs and documentation, which made hosts easier to manage. By doing so, the institution's servers maintained uptime levels exceeding 99%.
- Implemented Arcsight Network monitoring software in university network.
- Supervised infrastructure migration design from Server 2003 to 2012.
- Directed and Supervised Proof of concept phase for Private Cloud deployment using OPENSTACK.

- Deploy new and fresh CISCO hardware (Routers and Switches).

MICROSOFT, DOUALA, CAMEROON 2013 – 2014

DPE Head

Managed IT Projects related to Microsoft developer community throughout the nation. Ensured community complied with Microsoft policies and procedures; fostered good working relations with stakeholders (Students, Universities and local developers). Assisted in the development of strategic direction, meeting MS targets and objectives for Community is concerned. Prepared and presented project status and progress reports; tracked and generated reports for the project progress.

- Experimented with VMWare server and created virtual machines using Solaris 10, Windows Vista and CentOS V5.
- Created multiple applications supporting mobile and desktop platforms.
- Developed scripts in Perl and shell to obtain server information via SSH tunnels and to write server information into a MySQL database supported by their Asset Management system.
- Installed and maintained various networking facilities, including Domain Name Service DNS), Network File System (NFS) etc.
- Sorted complex issues pertaining to hardware and network failure - Monitored both Hardware and Software systems for errors and updated them regularly to maintain proper functioning and flow of information.
- Provided technical training, coaching, and mentoring for Microsoft applications and other products.

ADCOME IT ACADEMY

2009 – 2012

Principal/Instructor

Directed and oversaw 100+ student vocational school serving grades 12 and above. Managed program development and evaluation, curriculum and instruction, teacher training, and district responsibilities. Facilitated students learning by providing effective classroom instruction; encouraged student participation; ensured lesson plans and presentation strategies were well prepared providing optimal learning environment and current instructional materials. Prepared materials and lesson plans and mentored and advised students' dissertations.

- Instructed students in the following courses: Oracle Databases, Microsoft Technologies, Graphics Design, and Project Management.
- Administered a \$40,000 annual operating budget and supervised 10 professional and classified staff members.
- Implemented an alternative education program; created a climate conducive to academic achievement by reducing class sizes, resulting in a 70% success rate among at-risk youth.
- Organized and directed annual Teacher Expectations and Student Achievement (TESA) workshop for faculty.

EDUCATION

Postgraduate Certificate, Cyber Security Management, Charles Sturt University, Australia, 2015

Master of Science in Information Capability Management, Cranfield University, UK, 2013

HND Computer Network Engineering, National Institute of Information Technology, Ghana, 2008

Advanced Technician Diploma, Software Engineering, British Engineering Council, 2005

CERTIFICATIONS

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| ▪ MCSA: Messaging (Exchange Server) | ▪ MS: Providing Licensing to Large Organisations | ▪ OCA: Oracle Certified Associate |
| ▪ MCSA: Server Administrator | ▪ MCP: SQL Server 2012 | ▪ AED: Project Management |
| ▪ MCSA: Office 365 | ▪ MCSA: Windows Server 2012 | ▪ SSE: Symantec Sales Expert |
| ▪ Microsoft Certified Systems Engineer (MCSE) | ▪ MCTS: Windows Vista | ▪ Microsoft Certified Professional (MCP) |
| | ▪ MCT: Office 365 | |